

Important Details

Cirrus Username: _____@cirruscomms.com.au

Cirrus Password: _____

Wi-Fi Name: _____

Wi-Fi Password: _____

Set during setup
Step 6E

You can check your usage online at <https://cms.cirruscomms.com.au>





Router Setup Guide:

Step 1:

Connect an Ethernet cable from the blue “WAN” port on the back of the modem to the port on the wall.

Step 2:

Connect the power cable to the modem and turn it on.

After about a minute you should have several lights on the router. One for power , One for Wi-Fi  and one indicating the WAN connection is up . If the WAN light does not come on check the cable is securely connected between the wall port and the router’s WAN port. If the light for  still doesn’t come on then contact the office as there may be a problem with the cable or the wall port.

Step 3:


Look on the bottom of the route. There will be a sticker containing your router’s default network name (SSID) and default wireless password pin.








Wireless Password/PIN: 12345678
SSID: TP-LINK_1234

Step 4:

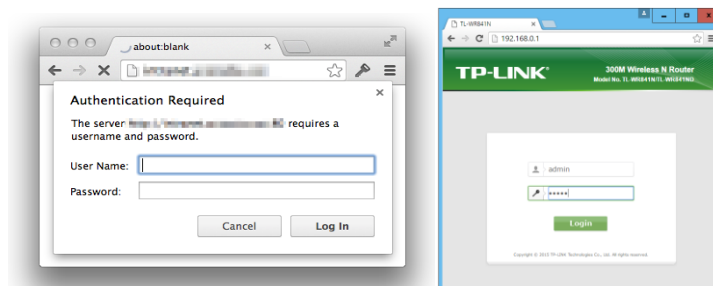
On your computer connect to the Wi-Fi network named under SSID on the sticker.

If your router’s sticker did not list a SSID then check the router’s Wi-Fi light  is on and look for network’s that have high signal strength and start with “TP-LINK_”. Try to connect to them using the pin on the bottom of your router. If there are a number of TP_LINK Wi-Fi networks around it may take a few attempts to find the right one.

Step 5:

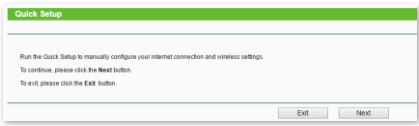
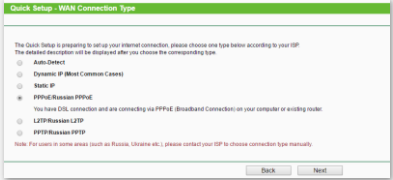
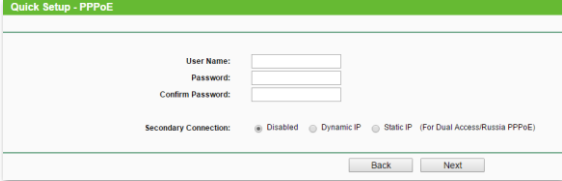
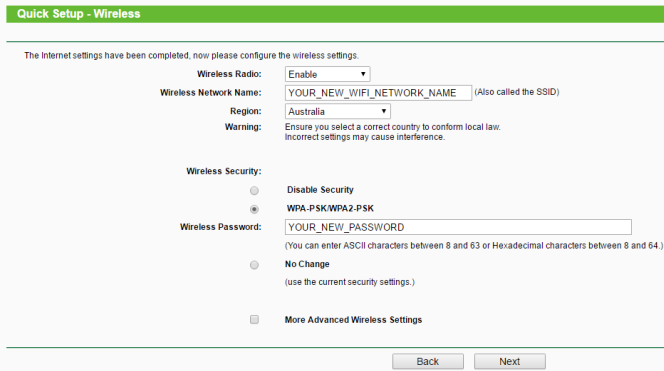

Open up your web browser (    ) and connect to 192.168.0.1 (if this address doesn’t work try 192.168.1.1).

You will get a logon box. The **username and password** are both: **admin**



Step 6:

Under the menu on the left hand side click "Quick Setup"

a) You should have a box like this on the screen. Press Next.	
b) Select PPPoE/Russian PPPoE and click next	
c) Enter your cirrus username (____@cirruscomms.com.au) and password and press next	
d) Make sure "region" is set to Australia. e) Give your Wi-Fi network a new Wireless Network Name and a new Wireless Password. Then click next. It is a good idea to pick a nice strong password for your Wi-Fi network. Ideally something that is <u>at least</u> 12 characters and contains numbers as well as capital and lowercase letters. You can learn more about password strength at grc.com/haystack.htm	
f) Click next and then click finish	

Step 7:

Give it about 30 seconds and then go back into your Wi-Fi networks list on the computer, find the network name you just set and connect to it using your Wi-Fi password.


(If your Wi-Fi network does not appear in the list after a minute or two, ensure you clicked the finish button in step 6F. If you have, try a power cycle)

IMPORTANT NOTES:



DO NOT use the little black "reset" button on the back of the routers. It is not the same as restarting. That button actually does a factory reset wiping your Wi-Fi and cirrus login configuration which is required to access the internet. Please use the spring-loaded power-switch beside the power cable and if in doubt, it is safe to just pull the power cable out and plug it back in.

TROUBLESHOOTING TIPS:

1. Try turning the router off and on again.
(if this doesn't work, wait 30-60 minutes and repeat)
2. Check to see if the WAN light  is on. If the light isn't on then check Ethernet cable that runs from the blue port on the router to the wall and make sure it is connected securely.
3. Contact the office and we will organise a time for our IT technician to drop in to help.